

# OPERATING PRINCIPALS

## THE INSTITUTE IS TO BE A MODEL OF EFFICIENCY

We want to make NHRI a benchmark in terms of efficiently delivering applied research and knowledge mobilization solutions for the forestry sector. We aim to accomplish this by putting in place a Lean/Six-Sigma type management system where key processes are standardized in order to improve efficiency and by making our people accountable and responsible for their work, clients, deadlines, etc. We also strive to become a model for efficiency in the eyes of our clients by bringing to their attention, and field testing, the best industry practices and technologies.

